

Email From - The Gaining Wholesaler (i.e. the NPOR sender)

Email To - The Losing Wholesaler (i.e. the NPOR recipient)

Email Header - POR ALERT Notice

Email Body

With reference to the attached NPOR which has been submitted previously (*insert date*), this email is intended to alert you to the fact that due to lack of progress, 'the EU intends to register a formal complaint with Ofcom & that a POR (Port Override Request) is being prepared'.

The purpose of sending this 'POR alert' is to afford you (as the Losing Wholesaler) a time-limited opportunity (≤ 5 WD) in the hope that whatever the issue is can be quickly resolved (negating the need for a POR).

Can you please acknowledge receipt of this 'POR alert' within 24hrs of receipt.

In the absence of a satisfactory outcome, the POR process will be triggered as soon as the 5WD window has elapsed.

As the Gaining Wholesaler, we stand ready to assist in any way possible to resolve whatever might be preventing this port order from progressing.

1 Attachment

- Original NPOR.

Regards