

Vision

By January 2006 the LLU industry will have the operational capability to deliver more than One Million unbundled local loops per annum in a manner that will enable efficient, fair and viable competition on a high quality platform.

The Vision Will Deliver

- Greater than 4,000 copper loops unbundled per day
- BT Site preparation ahead of the Market needs
- Customer Provisioning and Customer Faults no longer issues
- Migrations between Products and Operators no longer a barrier to success
- High Quality & Volume, Multi-Service Platform in Place

We will achieve the Vision through the Critical Success Factors Agreed with BT openreach/Wholesale and the LLU Operators

- Throughput – Orders Processed per Day
- Right First Time – Orders Delivered On Time, To Defined Quality
- Telephony Migration – e.g. Number Portability
- Broadband Migration – e.g. Existing Services Moving to LLU based services
- Backhaul – Enhanced Products Required consultation with Ofcom in process