

**Consolidated Contacts Reigster
Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---|----------|------------|--|--|----------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
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| | | | | jdandle@btlnet.co.uk | 01483 554827 |
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| | | | | wolverhamptonexport@bt.com | 08000778247 Opt 1,2 |
| | | | | wolverhamptonexport@bt.com | 08000778247, Opt 1,2 |
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| | | | Steven King | stevenking@buzznetworks.co.uk | 02031372812 |
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| | | | Michael Wall | michael.wall@centurylink.com | 0330 060 8423 |

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Pre-Order Validation Process
(See Note 1 below regarding engagement options)

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|---|----------|---|--|--|---------------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
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| | | | | projectm@easynet.com | 01344 543955 |
| | | | Porting Desk | projectm@easynet.com | 01344 543955 |
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| | | | Porting Team | porting@focusgroup.co.uk | 01273874100 |
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| | | | Andrew Evaristo | Numberports@hello-telecom.co.uk | 01158526600 |

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Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|---------------------------------------|----------|--------------------|---------------------------------|--|---------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
| iHub | | 138/001 | Maura Vinall | orders@ihub.co.uk | 02031701675 |
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| | | | Michelle Rose | michelle@voipfone.co.uk | 020 7043 5555 |
| | | | | porting@voipfone.co.uk | 020 7043 5555 |
| | | | Voipfone 999 Team | 999@voipfone.co.uk | 020 7043 5555 |
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| | | | | | |
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| | | | Laura Sheldon | laura.sheldon@lacomms.com | 8447767564 |
| | | | Laura Sheldon | laura.sheldon@lacomms.com | 8447767564 |
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| | | | Colin Hudson | chudson@mediahawk.co.uk | 0333 222 8333 |
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Consolidated Contacts Reigster
Pre-Order Validation Process
(See Note 1 below regarding engagement options)

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|--|-------------------|------------------------|--|--|-----------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
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| | | | Felicity Stones | f.stones@node4.co.uk | 08451232229 |
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| | | | Jacob Brown | jbrown@premierchoicetelecom.com | 02083009495 |
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| | | | Charlotte Wasson | Charlotte.Wasson@pure-ip.com | 02032420979 |
| | | | Kathleen Collins | Kathleen.Collins@pure-ip.com | 02032420979 |
| | | | Alana Conrad | Alana.Conrad@pure-ip.com | 02032420979 |
| Resilient PLC | | 275 | | support@smartnumbers.com | 0306 790 2000 |
| | | | Farhan Mohammed | F.Mohammed@Resilientplc.com | 07559900066 |
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| | | | Porting Team | pov@simwood.com | 03301223000 |
| | | | Porting Team | pov@simwood.com | 03301223000 |
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| | | | Porting Desk | porting@surevoip.co.uk | 0330 445 0000 opt 2 |
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|--|----------|---------------------------|---------------------------------|--|---------------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
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**Consolidated Contacts Register
Pre-Order Validation Process
(See Note 1 below regarding engagement options)**

| CP Name | RID Refs | Cupid refs | Case Handler Details | | |
|--|------------|-----------------------|------------------------------|--|--------------------|
| | | | Escalation contact details | | |
| | | | General order enquiries | | |
| | | | ESDB Queries | | |
| | | | Name | Email | Tel.No. |
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| | | | | provisioning@voiceflex.com | 02033016000 |
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| | | | Jon Graves | support@northerntelecom.co.uk | 01138315555 |
| | | | | support@northerntelecom.co.uk | |
| | | | | support@northerntelecom.co.uk | |
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| | | | Shelly Matthew | support@yoozoom.co.uk | 01138878000, Opt 1 |
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| | | | | portinguk-leads@zoom.us | |

Note 1

In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request

PoV Registration
CPs need to be registered (with OTA) to use the PoV process. By doing this, CPs are 'signing-up' to the principle that they can contact the other 'registered' party directly and be confident that full co-operation will be given. The OTA encourages all CPs to register their PoV contact details. The PoV contacts register is maintained by OTA and is published on the 2 web-sites below.
The latest PoV contact register is published on 2 web-sites currently:
http://www2.magrathea-telecom.co.uk/industry_porting/
<http://www.offta.org.uk/best.htm>
The plan is to locate this register behind a new secure access facility which is being built into the OTA web-site.
If LP is known to GP, and both are registered, then GP may submit PoV request direct to LP
GP may choose to submit their PoV request to the Reseller's network partner (i.e. the LNCP) in 1st instance
N.B....For Data Protection reasons, some LNCPs will only process PoV requests from CPs who already have a contractual agreement (with the appropriate confidentiality warranties) in place with them.
Where such a Porting agreement does not already exist, the GP has **2 options:-**

1st Option – Bilateral Non Disclosure Agreement (NDA) – Recommended
The GP should ask the LNCP to provide an NDA which the GP will review, sign and return.
Once both parties have signed this bilateral NDA, the PoV transaction (and all subsequent PoV requests between the 2 parties) can proceed.

2nd (Default) Option
Where a GP is unable to enter into a bilateral NDA with the LNCP, the GP may alternatively submit their PoV request via their own GNCP Network partner who will send the request directly to the LNCP (on behalf of the GP) – The assumption here is that the GNCP is more likely to have a bilateral porting agreement with the LNCP.