

Appendix J3
Consolidated Contacts Register
Pre-Order Validation Process

CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
4Com PLC	DTP	001/031	4Com Provisioning Team	POV@4com.co.uk	01202592398
			Drew White	drew.white@4com.co.uk	01202592255
			4Com Provisioning Team	POV@4com.co.uk	01202592398
Aastha Ltd		001 005	Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
			Chief Technology Officer	cto@aastha.co.uk	
			Aastha Provisioning Team	provisioning@aastha.co.uk	02037510000
Abzorb systems Ltd		001 031		provisioning@abzorb.co.uk	
			Jonathan Attwood	jonathan.attwood@abzorb.co.uk	01484 405300
				provisioning@abzorb.co.uk	
AQL		093	Aql Porting Team	porting_orders@telserv.co.uk	01133203040
			Tracey Mulvey	tracy.mulvey@uk.aql.com	0113 493 0235
			Aql Porting Team	porting_orders@telserv.co.uk	01133203040
Bistech Managed Services Ltd		001/031	Analysis Team	analysis@bistech.co.uk	01202332244
			Dot Pomichowska	analysis@bistech.co.uk	01202332244
			Analysis Team	analysis@bistech.co.uk	01202332244
Britannic Technologies		001	cbirt@btlnet.co.uk	cbirt@btlnet.co.uk	01483 242576
			Gerry Oconnor	goconnor@btlnet.co.uk	01483242523
			Caroline Sprake	csprake@btlnet.co.uk	01483 242510
BT Business (as GCP only) (Use Openreach if BTB is LCP)		001		ip.liverpool@bt.com	ISDN30
				sipomi@bt.com	SIP
				number.port.team.btb@bt.com	PSTN/ISDN2
			Eamon McDevitt	cloud.voice.ip@bt.com	
			Jerry Coleman	jerry.coleman@bt.com	07711 107819
BT Business - Cloud team BT One Phone		001	Porting Desk	bt.cloudvoice@bt.com	
			Phil Fisher	phil.fisher@bt.com	07483 001028
BT Global Services (GCP only) (Use Openreach if GS is LCP)		001	Catherine Novak	cathy.novak@bt.com	
			Paul Littleton	paul.littleton@bt.com	
BT Global 'SIP' Services (GCP only)		001		desk-sip-support@bt.com	
			Mike Bursell	mike.bursell@bt.com	01977 592772
BTW/IPex		001		btwholesalepovrequests@bt.com	08000778247, Opt 1,2
			Vinay Kashyap (LCP = IPeX)	vinay.2.kashyap@bt.com	08000778247 Opt 1,2
			Swanand Dhapte (GCP = IPeX)	swanand.2.dhapte@bt.com	08000778247 Opt 1,4
				wolverhamptonexport@bt.com	08000778247, Opt 1,2
				wolverhamptonexport@bt.com	08000778247, Opt 1,2
Buzz Connect	CXN	23	Paul Condron	paulc@buzznetworks.co.uk	02034888819
			Steven King	stevenking@buzznetworks.co.uk	02031372812
			Steven King	stevenking@buzznetworks.co.uk	01929775000
Channel Telecom	EAX	001 031	Porting Team	pov-requests@channeltelecom.com	0800 144 4900
			Leigh Taylor	ltaylor@channeltelecom.com	0800 144 4900
			Porting Team	pov-requests@channeltelecom.com	0800 144 4900
Claranet	DZF	001	Claranet Project Office	porting@uk.clara.net	0207 685 8214
			Pamela Cowan-Davies	Pamela.Cowan-Davies@uk.clara.net	0207 685 8141
				porting@uk.clara.net	
2 Circles Communications		001	John Clear	orderhub@2circles.com	03456200200
			Tony Smith	tsmith@2circles.com	03456200200
				orderhub@2circles.com	03456200200
Citrus Telecommunications		127	pov-requests@citrus telecom.com	pov-requests@citrus telecom.com	03451939393
			pov-requests@citrus telecom.com	pov-requests@citrus telecom.com	03451939393
			pov-requests@citrus telecom.com	pov-requests@citrus telecom.com	03451939393
Club Communications t/a Nine Wholesale		756	Amy Lowe	amy.lowe@9group.co.uk	0800 068 5939 (opt 1)
			Eve Support	evesupport@9group.co.uk	0800 068 5939 (opt 1)
			Dominic Parkes	dominic.parkes@9group.co.uk	0800 068 5939 (opt 1)
COLT		40		UKPORTINGDESK@COLT.NET	
			Ashish Singh Chouhan	Ashish.Chouhan@Colt.Net	02071896873
Daisy Group		078/306/001/031/34 1/005/029	Daisy Group	pov-request@daisygroup.com	0330 100 1233 Opt 2 Opt 1
Daisy Communications	BDB		DWS	pov-request@digitalwholesalesolutions.com	0330 100 1233 Opt 2 Opt 1
Daisy Communications Ltd	BUY		Daisy Group	pov-escalations@daisygroup.com	0330 100 1233 Opt 2 Opt 1
Daisy Worldwide Ltd	BSI		DWS	pov-escalations@digitalwholesalesolutions.com	0330 100 1233 Opt 2 Opt 1
Digital Wholesale Systems (DWS)	FEL		Daisy Group	pov-request@daisygroup.com	0330 100 1233 Opt 2 Opt 1
			DWS	pov-request@digitalwholesalesolutions.com	0330 100 1233 Opt 2 Opt 1
			Daisy Group	ESDB-queries@daisygroup.com	0330 100 1233 Opt 2 Opt 1
			DWS	ESDB-queries@digitalwholesalesolutions.com	0330 100 1233 Opt 2 Opt 1
Easynet		229	Porting Desk	projectm@easynet.com	01344 543955
			Judith Wicks	projectm@easynet.com	01344 543955
				projectm@easynet.com	01344 543955
			Porting Desk	projectm@easynet.com	01344 543955

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			Name	Email	Tel.No.
Excell Business Systems Excell Network Solutions		361	Ryan Bass	Ryan.Bass@excellgroup.com	01223 707208
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Ryan Bass	Ryan.Bass@excellgroup.com	01223 707208
			Melissa Stacy	Melissa.Stacy@excellgroup.com	01223 707239
			Excell Nuber port team	number.allocation@excellgroup.com	01223 50 50 50
Flextel		001(BTW IPex)	Kevin Archer	numbering@flextel.com	08703210702
			Kevin Archer	numbering@flextel.com	08703210702
			Kevin Archer	numbering@flextel.com	08703210702
			Kevin Archer	numbering@flextel.com	08703210702
Gamma (Note 1)		031	Porting Desk	gnp@gamma.co.uk	0845 241 6002
			Emma Miller	Emma.Miller@gamma.co.uk	0333 240 3188
GCI Network Solutions		044(EDGE) 161(EDGE) 160/835(Invomo)		porting@gcicom.net	
			Nikki Grove	Nikki.grove@gcicom.net	08444434433 op 1
Hello Telecom (UK) PLC		176	Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
			Gary Arnold	Numberports@hello-telecom.co.uk	1158526600
				Numberports@hello-telecom.co.uk	1158526600
			Andrew Evaristo	Numberports@hello-telecom.co.uk	01158526600
iHub		138/001	Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
			Maura Vinall	orders@ihub.co.uk	02031701675
iNet Telecoms Ltd (Voipfone)	CDF	184 001/031/102	Voipfone Porting Department	porting@voipfone.co.uk	020 7043 5555
			Michelle Rose	michelle@voipfone.co.uk	020 7043 5555
				porting@voipfone.co.uk	020 7043 5555
			Voipfone 999 Team	999@voipfone.co.uk	020 7043 5555
Infologic Telecom	EQF	001	Kyle Pasmore	support@infologictelecom.co.uk	01908 711330
	DVY		David Stolz	davidstolz@infologictelecom.co.uk	01908 711323
				support@infologictelecom.co.uk	01908 711330
Invoco Telecom	MQJ	266	Dominic Pearce	porting@invoco.net	8451390460
			Jay Mills	porting_escalations@invoco.net	
			Dominic Pearce	porting@invoco.net	8451390460
IP Wholesale Ltd	LGM	751	Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Oliver Woods	oliver.woods@ipwholesale.co.uk	01618211350
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
			Laurance Bennett	laurance.bennett@ipwholesale.co.uk	01612198203
I.T Communications Limited	HIU	781/31/102	David Benwell	porting@it-communicationsltd.co.uk	3300250250
			David Benwell	porting@it-communicationsltd.co.uk	3300250250
				porting@it-communicationsltd.co.uk	
			David Benwell	porting@it-communicationsltd.co.uk	3300250250
L A COMMS	ETR	001		operations@lacomms.com	8447767564
			Laura Sheldon	laura.sheldon@lacomms.com	8447767564
			Laura Sheldon	laura.sheldon@lacomms.com	8447767564
			Laura Sheldon	laura.sheldon@lacomms.com	8447767564
Level 3 Communications UK Limited		804	Niki Rogers	gnp.orders@level3.com	0330 060 7355
			Niki Hall	gnp.orders@level3.com	0330 060 7355
			Niki Hall	niki.hall@level3.com	0330 060 7355
			Michael Wall	michael.wall@level3.com	0330 060 8423
Magrathea Telecommunications Ltd		102	Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	0845 004 0040
			Ashley Farr	porting@magrathea-telecom.co.uk	
Metronet (UK) Ltd	BZK	001/690	Porting Desk (VoIP)	voip-ticket@m247.com	01612448000
			Voice Manager - Thomas Cowderoy	thomas.cowderoy@m247.com	01612448000
			Porting Desk (VoIP)	voip-ticket@m247.com	01612448000

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			ESDB Queries		
			Name	Email	Tel.No.
Monkey Tree Hosting Ltd	MZF	001	MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			MTH Support	support@monkeytreehosting.com	020 3358 0210
			Steve Curtis	steve@monkeytreehosting.com	020 3358 0210
Mtech Comms Ltd	MNU	31	preordervalidation@mtechcomms.co.uk		
			drew.white@mtechcomms.co.uk		
Nationwide Telephone Assistance (NTA)		256	Neil Crocker	neil@nta.co.uk	1708320020
			Neil Crocker	neil@nta.co.uk	1708320020
				porting@nta.co.uk	1708393939
			Neil Crocker	neil@nta.co.uk	1708320020
Net-Work Internet Ltd	DHB	360	Support	support@net-work.net	03302202280
			David Dean	David@net-work.net	03302202269
				support@net-work.net	03302202280
Nexbridge Communications Ltd		001 (BT IPex)	Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
			Alex Ritchie, Heather Dunk, Jackie Peacock	porting@nexbridge.co.uk	03456800800
NFON UK Ltd		102(Magrathea) 001(BT)	Renata Sheshova	uk-porting@nfon.com	02037 406706
			Tamsin Deutrom-Yue	uk-porting@nfon.com	02037 406706
Node4		213	Felicity Stones	f.stones@node4.co.uk	08451232229
			Jordan Kirby	j.kirby@node4.co.uk	08451232229
				porting@node4.co.uk	08451232228
			Felicity Stones	f.stones@node4.co.uk	08451232229
Openreach		001		Migration.services.validation@openreach.co.uk	
PremierChoice Telecom		001	Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
			Jacob Brown	jbrown@premierchoicetelecom.com	02083009495
Pure IP Ltd		439	Asun del Valle	asun.delvalle@pure-ip.com	02032420979
			Asun del Valle	asun.delvalle@pure-ip.com	02032420979
				provisioning@pure-ip.com	02032420979
				provisioning@pure-ip.com	02032420979
Resilient PLC		275		support@smartnumbers.com	0306 790 2000
			Farhan Mohammed	F.Mohammed@Resilientplc.com	07559900066
				support@smartnumbers.com	0306 790 2000
				support@smartnumbers.com	0306 790 2000
RingCentral UK Ltd		001(IPex)	Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
			Shazia Saeed	shazia.saeed@ringcentral.com	0203 743 9682
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091 (opt 3)
			Porting Desk	numbertransfer-uk@ringcentral.com	0800 014 8091
Scot BB Tel Limited T/A Scottish Broadband Telecom	IZE	820 680/093	Porting Desk	porting@scotbbtel.co.uk	03333 446484
				porting.escalations@scotbbtel.co.uk	
			Porting Desk	porting@scotbbtel.co.uk	03333 446484
SectorSix Ltd		102(Magrathea) 001(BT)	Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Matthew Bingham	Matthew.bingham@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
			Jeanie Andrews	jean.andrews@sectorsix.co.uk	03301190999
Simwood	FKK	498	Porting Team	pov@simwood.com	03301223000
			Rachel Dowling	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
			Porting Team	pov@simwood.com	03301223000
Southern Communications Ltd		001/774/773/851	Clare Young	clarey@southern-comms.co.uk	1256391022
			Edward Newman	edwardn@southern-comms.co.uk	1256391182
				clarey@southern-comms.co.uk	1256391022
			Edward Newman	edwardn@southern-comms.co.uk	1256391182
Sprint Ltd		001	Porting Team	porting@focus-grp.co.uk ; enquiries@scsl.co.uk	01273874200
			Megan Corcorran	megan@scsl.co.uk	01273874200
				porting@focus-grp.co.uk ; enquiries@scsl.co.uk	01273874200
			Megan Corcorran	megan@scsl.co.uk	01273874200
Storacall Technology t/a X-on		487		Porting@x-on.co.uk	3333320155
			Samantha Lawrence	samantha.lawrence@x-on.co.uk	3333320155
				support@x-on.co.uk	3333320002

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CP Name	RID Refs	Cupid refs	Case Handler Details		
			Escalation contact details		
			General order enquiries		
			ESDB Queries		
			Name	Email	Tel.No.
Stripe21	CXJ	001	Support	support@stripe21.com	0800 756 2010
			Evie Mills	support@stripe21.com	0800 756 2010
				helpdesk@stripe21.com	0800 756 2010
			Support	support@stripe21.com	0800 756 2010
SureVoIP / Suretec Systems Ltd		291	Porting Desk	portingdesk@surevoip.co.uk	0330 445 0022
			Viktor Kaup	viktor.kaup@surevoip.co.uk	01224 900123
			Gavin Henry	ghenry@surevoip.co.uk	07930 323266
			Porting Desk	portingdesk@surevoip.co.uk	0330 445 0022
Synety		610	Technical implementation &porting n	nick.burnitt@synety.com	01164244014
			Porting Desk	porting@synety.com	01164244014
TalkTalk Business		820		geoporting@talktalkbusiness.co.uk	0845 408 6870, Opt 2
			David Lee	David.lee@talktalkbusiness.co.uk	0333 003 1007
				geoporting@talktalkbusiness.co.uk	0845 408 6870, Opt 2
TataCommunications		001 (BT Ipex)	BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
			ARJUN JINACHANDRAN	arjun.jinachandran@tatacommunications.com	+91 9049689658
			BLANKA SVITKOVA	blanka.svitkova@tatacommunications.com	+44 7795641141
Telefonica		001	Complex Order Management Team	CFOMT@o2.com	08445766159
			Richard Cranswick	jucservicemanagement@o2.com	07803859845
			David Rafferty	jucservicemanagement@o2.com	08445766159
			Complex Order Management Team	CFOMT@o2.com	08445766159
			N/A	N/A	N/A
Telecom2 Ltd		001/395	Donna Ward	porting@telecom2.net	0208 114 1201
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
				porting@telecom2.net	0208 114 1204
			Donna Ward	donna.ward@telecom2.net	0208 114 1110
Tendit Services Ltd	MLN	001/031/341	Projects Team	projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
				projects@tenditservices.co.uk	02039614400
			Jess Healy	jess@tenditservices.co.uk	02039614400
Tipicall		680/001(IPex)	Porting Desk	ngvsports@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Roger Parsons	Roger.Parsons@talktalkbusiness.co.uk	2033284502
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
			Provisioning desk	ngvsprovisioning@talktalkbusiness.co.uk	020 3328 4500 (opt 2)
Transltr Ltd t/as TheVoipShop		001	Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	porting@thevoipshop.co.uk	03301241818
			Nazir Jussab	team@transltr.net	01162438426
			Abrar Jussab	operations@transltr.net	01162627723
VanillaIP/ DRD Communications Ltd		217/001(IPex)	Vas Koria	v.koria@drd.co.uk	0208 2881253
			Tracey Scoates	t.scoates@drd.co.uk	0208 288 1242
			Alastair Brown	a.brown@drd.co.uk	0208 288 1268
			David Higgins	d.higgins@drd.co.uk	0208 288 1237
			Porting desk	NumberPorting@drd.co.uk	0208 288 1262
			Tracey Scoates	NumberPorting@drd.co.uk	0208 288 1262
Vapour Media	GRP	102(Magrathea) 001(BT)	Paul Goodrick	pg@vapourmedia.co.uk	03332001142
			Paul Goodrick	pg@vapourmedia.co.uk	03332001142
				pg@vapourmedia.co.uk	03332001142
			Paul Goodrick	pg@vapourmedia.co.uk	03332001142
Verizon		025	Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Edward Simpson	edward.simpson@uk.verizon.com	0118 905 6082
			Porting Desk	gnp-portingdesk@uk.verizon.com	0118 905 6444
			Verizon 999	bt-999-rejections@uk.verizon.com	0118 905 6444
Vibe Communications UK Ltd		400	Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
			Dean Beavan	dbeavan@vibecomms.co.uk	08456106456
			Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
			Number Management & Porting Team	npor@vibecomms.co.uk	08456106456
Virgin Media		NTL-825 Telewest - 135	Business Ports Team	GNP@virginmedia.co.uk	0845 045 0244
			Martin Nolan	martin.nolan@virginmedia.co.uk	0203 706 0886/07814053505
			Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
Vodafone (CWW)		013	Business Ports Team	BusinessNPORS@virginmedia.co.uk	0845 045 0244
			Vodafone(CWW) Porting Team	MultilinePOVRequests@vodafone.com	08003169999, Opt1,Opt1
			Porting escalations	portingescalations@vodafone.com	08003169999, Opt2
			Justin Day	justin.day@vodafone.com	07822 869067
			CWWGNP@vodafone.com	08003169999, Opt1,Opt1	

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Vodafone One Net (IPEX)		001 (IpeX CP)	Erica Howell	ONBPorting@help.vodafone.co.uk	1782792822
			Kylie Turner	ONBPorting@help.vodafone.co.uk	1782792822
			Cassie Phillips	ONBPorting@help.vodafone.co.uk	1782792822
			Erica Howell	erica.howell@vodafone.com	1782792822
Voiceflex Ltd		341		numberports@voiceflex.com	02033016000
			Katherine Greer	kgreer@voiceflex.com	02033016040
				provisioning@voiceflex.com	02033016000
VoiceHost Ltd		537	Katherine Greer	kgreer@voiceflex.com	02033016040
			Jake Marshall	jake_marshall@voicehost.co.uk	01603904098
			Tom Holyfield	thomas.holyfield@voicehost.co.uk	01603904096
Voip Unlimited		367		support@voicehost.co.uk	01603904090
			Jake Marshall	support@voicehost.co.uk	01603904090
			Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
Voxbone SA Ltd		338	Natasha Wyatt	gnp@voip-unlimited.net	1202612000
				provisioning@voip-unlimited.net	1202612000
			Natasha Wyatt	provisioning@voip-unlimited.net	1202612000
VSL Networks Ltd		001	Voxbone Porting Team	lnp@voxbone.com	(+32)28080008
			Voxbone Porting Team Manager	lnp@voxbone.com	(+32)25883107
Wavecrest (UK) Ltd	CZM	812/860	Porting Team	porting@vslgroup.co.uk	0800 093 3000
			Porting Esclations	portingesclations@vslgroup.co.uk	0800 093 3000
				porting@vslgroup.co.uk	0800 093 3000
			Andrew Brabrook	andrew.brabrook@vslgroup.co.uk	01707 378625
West Cloud Contact Solutions Limited	CFS	706	Gavin Dyer	gavin.dyer@wavecrest.eu	02070974113
				gavin.dyer@wavecrest.eu	02070974113
				gavin.dyer@wavecrest.eu	02070974113
				gavin.dyer@wavecrest.eu	02070974113
Yoozoom Telecom Ltd		001 (BT) 256 (NTA)	Provisioning Team	mnprovisioning@west.com	0116 229 2745
			Lee Clements	lclements@west.com	0116 2292717
				mnprovisioning@west.com	0116 229 2745
Zapappi Ltd	LVU	871	Shelly Matthew	support@yoozoom.co.uk	01138878000, Opt 1
				support@yoozoom.co.uk	01138878000, Opt 1
				support@yoozoom.co.uk	01138878000, Opt 1
Zen Internet		241/685 001	Numbering Team	pov-request@zapappi.com	0330 320 3333
			Ben Merrills	ben@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
			Support Team	support@zapappi.com	0330 320 3333
ZVC UK LTD (Zoom)		040/388	Service Provision Team	sp.voice@zen.co.uk	01706 902180
			Neil Cross	neil.cross@zeninternet.co.uk	
			Jodie Kay	jodie.kay@zeninternet.co.uk	
			Simon Dodd	simon.dodd@zeninternet.co.uk	01706 902136
Note 1			Porting Desk	portinguk-leads@zoom.us	
			Shazia Saeed	shaz.saeed@zoom.us	0207 113 9077
				portinguk-leads@zoom.us	

In the absence of a pre-existing Contractual Agreement, Gaining CPs will need to sign a Bilateral NDA which this CP(acting as a LCP) will provide on request (App J4-PoV -Contact Registration process-refers)