Number Port

Emergency Services

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1.0   Document Control

Doc Title	Version	Date	Detail
NP-emergency Services	1.2	8.12.20	• New standalone document created to cover emergency services only (Directory services now covered in a separate standalone document)

2.0   Definitions

3.0   <u>Emergency Services Database</u>

When numbers are ported the ownership of the number must be transferred from the LCP to the GCP in the emergency services database.

This is critical to allow the GCP to provide updates for the numbers they manage ensuring accurate records are maintained.

4.0   <u>Emergency Services</u>

The GCP has the ultimate responsibility for ensuring that the emergency service records are maintained correctly following the porting process and for as long as the number is working on their network.

4.1   999 Data Records

Export – <u>The LCP must send the 999 database an export record on the date the network port is completed or at least by the end of the following day.</u>

The export record must specify the CUPID of the gaining CP for the port.

If the LCP is hosting their network service with another CP, they should still send an export record to the 999 database, unless there is an agreement for the network CP to send this on their behalf (Super CUPID agreement).

Import – <u>The GCP must send the 999 database an import record on the date the network port is successfully completed or at least by the end of the following day.</u>

The import record must specify the CUPID of the losing CP for the port and the full and accurate details of the name and location of the customer for the service.

If the GCP is hosting their network service with another CP, they should still send an import record to the 999 database, unless there is an agreement for the network CP to send this on their behalf (Super CUPID agreement).

4.2   Confirmation and Reject Messages –

Both CPs involved in the porting transaction will receive messages form the 999 database as soon as we have received either an import or an export data record, indicating a porting transaction has taken place.

It is critical that CPs monitor their .CAR files (Confirmation and Reject files) which are sent from the 999 database. The records will advise if we are waiting for a porting record to ensure a successful handover of emergency data.

For further details, CPs should refer to Appendices R1, R2, R3, R4.

5.0   <u>Appendices</u>

5.1   App. R1 – Number Portability and 999 Data

5.2   App. R2 – 999 Data Feed Support Document

5.3   App. R3 – 999 Emergency File Format Interface Specification.

5.4   App. R4 – PECs Code of Practice